

Amendments to the Specification

1. Please replace the following paragraph beginning on page 10, line 4, beginning with the text, "In another embodiment, the distribution of tasks . . .," with the following replacement paragraph with deletions and additions, as corrections, marked.

--In another embodiment, the distribution of tasks for a particular segment can be expressed as a vector. As such, an actual or current distribution of tasks, a hypothetical distribution of tasks, and a desired distribution of tasks all can be expressed as a vector. The components of each of these vectors are associated with the tasks to be performed for that segment, one component for each of the tasks. Each component describes the [[amount]] number of times a task has been, in actuality or theoretically, performed. Each component is expressed as a percentage over the sum of all the tasks that has been, in actuality or theoretically, performed within that particular segment.--